

CITY COMMISSION STUDY SESSION COMMISSION CHAMBERS TUESDAY, MAY 3, 2022 6:00 P.M.

Welcome to your City Commission Study Session – Please turn off or silence all cell phones during the meeting Meetings are televised everyday on Channel 2 at 6 p.m. and midnight and available for viewing on YouTube

#### **Study Session:**

1	<ol> <li>Semi-Annual Report from University of Saint Mary</li> </ol>	(pg. 02)
2	2. Semi-Annual Report from Leavenworth Public Library	(pg. 03)
3	3. Semi-Annual Report from Convention & Visitors Bureau	(pg. 04)

## STUDY SESSION POLICY REPORT SEMI-ANNUAL REVIEW PRESENTATION BY UNIVERSITY OF SAINT MARY

MAY 3, 2022			
Sister Diane Steele, University of Saint Mary will provide a semi-annual review to the City Commission.			

## STUDY SESSION POLICY REPORT SEMI-ANNUAL REVIEW PRESENTED BY LEAVENWORTH PUBLIC LIBRARY

LEAVENWORTH PUBLIC LIBRARY			
MAY 3, 2022			
Library Director Matt Nojonen will provide the semi-annual update to the City Commission.			

## Policy Report Leavenworth Convention and Visitors Bureau – Semi-Annual Report May 3, 2022

Prepared By:

Reviewed By:

Reviewed By:

Kristi Lee

CVB Manager

Penny Holler

**Assistant City Manager** 

Penny Holler

Paul Kramer

City Manager

#### **BACKGROUND:**

Leavenworth Convention and Visitors Bureau (CVB) Manager Kristi Lee will provide an update of activities and operations of the CVB.



## LEAVENWORTH CONVENTION AND VISITORS BUREAU

2021 Recap 2022 1st Qtr Report





May 3, 2022





# Discussion points

Nat'l Travel Industry Update State of Kansas Update Leavenworth Update

## **National Travel Industry**







## Inflation, Gas prices, & conflict in Ukraine

Many Americans have expressed concern about rising costs, with 1/3 of respondents reporting that high travel prices have kept them form traveling in the past month. The current situation creates an unknown as many wonder how much higher with prices rise?

## Nat'l Travel and Tourism Week

May 1-7, The Future of Travel. We are participating in the State campaign, KCRDA's, and will be hosting the Heartland Byways Conference May 2-5 at the RFCC.

## **Hospitality Employment**

While overall US employment is just 1.4% below 2019 levels, Leisure & Hospitality is down a disproportionate 9%. Congress needs to bolster inbound international travel, restore business travel and ensure an even recovery across all sectors according to the US Travel Association.

## Kansas Tourism







### Kansas Tourism in 2021

- Relocated to the Kansas Department of Commerce
- TravelKS.com hosted 2.1 million TravelKS.com website visitors
- Unveiled a redesigned, vibrant, user-friendly
   Kansas visitor website TravelKS.com
- Distributed 350,000 travel guides
- Awarded over \$200,000 in Attraction Development
   Grants to support local attraction development
- For the first time ever...Kansas Tourism was named a finalist for an ESTO award for our "To The Stars" marketing projects, competing against other U.S. state tourism marketing organizations
- Communicated with our state-wide tourism industry partners through 53 Travel Talk Enewsletters and 12 virtual industry Huddles, providing resources and education
- Delivered over 480,000 visitor e-newsletters
- Reinvigorated the Kansas Tourism PR program by hosting 3 group FAMS and 6 content creators including TV productions and top travel influencers
- Began weekly segments on WIBW in NE KS market
- Sent a PR newsletter that reached over 2,000 media professionals each month +

## **Kansas Tourism**

#### **Summer Media Event**

We are excited to announce the 2022 Kansas Media event will be in Abilene, KS on August 3rd, 2022. This premiere media event hosted by Kansas Tourism gives media members the opportunity to explore Kansas in one room. This immersive experience gives communities across Kansas the opportunity to network, pitch story ideas, and create media relationships with a multitude of media personnel

\$5.4 billion spent by visitors in the state

Tourism generated \$589 million in state and local taxes

16¢ of every visitor dollar goes to retail shopping in Kansas

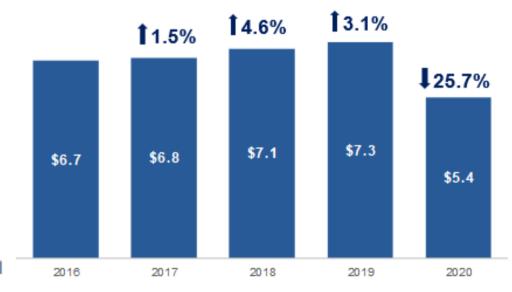
A traveler is worth \$173 per day to the Kansas economy

Overnight visitors represent 40% of all visits to Kansas

Leisure travel accounts for 67% of all visitor spending with business travel accounting for the remaining 33%

**\$520** to replace the tax revenue generated by tourism.

#### Kansas visitor spending (\$ billions)



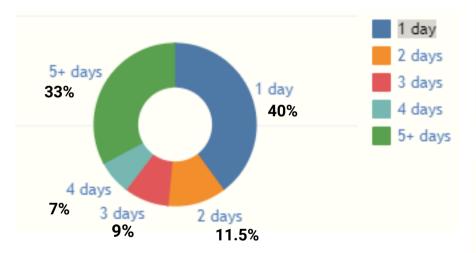
Source: DK Shifflet. Tourism Economics

## LEAVENWORTH STATISTICS 2021

## Demographics of Visitors to Leavenworth 50+ miles

#### Estimated visitors to Leavenworth, 50+ miles

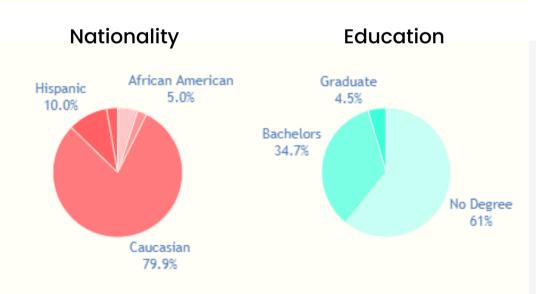
2017	214,688	2020	133,653
2018	240,900	2021	107,688
2019	214.075	2022	



### **Top cities visiting Leavenworth**

Dallas, Austin, Wichita, El Paso, Manhattan, St. Louis, Chicago, San Antonio, Co Springs, Omaha





## 2021 YEAR END REVIEW



## Marketing

1.8 M print distribution

12.4 M digital ad impressions & Billboards

202 K website views

136 K social media organic reach

236 Individual requests filled

78 K spent in direct marketing dollars

3.6 K visitors guidebooks distributed for 2021



#### Website: VisitLeavenworthKS.com

85,068 unique users 202,762 total page views

#### **Top Referral Sites**

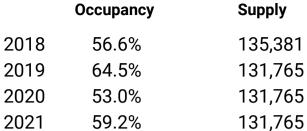
Travelks.com, LeavenworthKS.org, Visitkc.com



VisitLeavenworthKS.com













Rate

**Average Daily** 

\$109.17 2018 2019 \$108.30 2020 \$105.46 \$105.68 2021



R	2018	\$62.89
Revenue Per	2019	\$69.81
Available Room	2020	\$55.95
	2021	\$62.59







Revenue
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4		
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2		
-		

2018	\$8.5M	77,985 room nights
2019	\$9.2M	84,933 room nights
2020	\$7.4M	69,902 room nights
2021	\$8.2M	78,033 room nights

*Approx. 4% of room
nights sold in 2021 were
TGT exempt

## **Local TGT Collected**

2018	\$423K	48,401 room nights
2019	\$531K	61,326 room nights
2020	\$383K	45,358 room nights
2021	\$633K	74,849 room nights

2019-2021 Figures based on: Fairfield Inn, Hampton Inn, Home2 Suites and TownePlace

## **LOCAL UPDATES**



## Tourism Services & Community Relations Coordinator

We are excited to be hiring for this position as its been vacant since mid 2020. We have been getting numerous leads on tours, reunions and meetings and can use the extra help. We hope to conduct interviews in the near future.

## **Local Promotions & Committees**

I continue to work with
Leavenworth Main Street on
several events scheduled for
this year. We are sponsoring
the Summer Concert Series,
Spring & Fall Fling promotions,
Alive After 5 Event Series and
Festival of Trees.

### **Fred Harvey Museum**

Heidi and I toured the Fred
Harvey Museum in March. The
home has come a long way
from when they took it over
about 15 to 20 years ago. They
are hoping to hold a soft
opening in early summer. We
are very much looking forward
to working with and scheduling
future tours of the home.

## **2022 UPDATES**

### **TGT GRANTS: Feb 1, 2022**

The Tourism Grant review committee met on Feb 11th and determined the amounts for the grant applications for the Feb. 1, 2022 round. We were able to roll over funding from 2021. We funded 5 organizations for 2022.

LCHS for \$5000 - Casino Night
Santa Fe Trails - \$5000 - Stay Fired Up Gravel
First City History Festival - \$5000
Home and Garden Show - \$2000
Leavenworth Master Gardeners - \$3000

#### **Conferences:**

April 21-24, 2022 We are hosting the Lincoln Presenters at the Riverfront Community Center. There will be Lincolns' and Marys' all over town for 3 days.

May 3-5, 2022 We are hosting the Heartland Byways Conference at the Riverfront Community Center. There will be 85+ attendees

### **Group Tours**

April 15	Burlington KS Parks & Rec
May 13-14	Lions Dist. Mtg
June 3,4,5	Anders Family Reunion
June 8	359th Transportation Co.
June 10	Faust Tours
June 10	Sharp Family Reunion
June 17	SF Historic Model RR Tour
July 9	LHS 50 Class Reunion
Aug 30	Johnson Cty Parks & Rec
Sept 2-4	Brockenbrough Family Reunion
Sept 21	Faust Tours
Sept 23	Marine Corp 3rd Battalion

#### **Calendar of Events**

April 24	Stay Fired Up Gravel Grinder
April 29-30	First City History Festival
May 30	Memorial Day Ceremonies
	on Fort and Muncie
July 4	Fireworks & Salute to the
	Union on Fort
July 26-30	Leavenworth County Fair
Aug 13	Leavenworth Cruisers Car Show
Aug 20	Jazz by the River
Sept 23-24	Camp Leavenworth
Sept 24	Buffalo Bill Century Bike Ride



#### 2021 TRADE SHOWS and CONFERENCES

Boomers in Groups
Louisville, KS March 30-2
KS Tourism Conference
Liberal, KS Oct 17-21

#### 2022 TRADE SHOWS and CONFERENCES

American Bus Association, Louisville, KY Jan 7-11 Select Travel Conference. Cheyenne, WY March 28-30 PAIR Day, Ft Leavenworth April 9 African American Travel Conference Topeka, KS April 12-14 PAIR Day, Ft Leavenworth August 20 **Small Market Meetings** Wichita, KS Oct 2-4 **KS Tourism Conference** Wichita, KS Oct 17-20 KSAE Meeting Showcase, Topeka KS Dec 9-10



## Thank You!

**WEBSITE** 

VisitLeavenworthKS.com

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Hello Spring

